

# The Affordable Connectivity Program (ACP)

The ACP offers eligible households \$30 toward their monthly internet bill and up to \$100 on the purchase of a computer or internet-enabled device. This is an income-based program, so residents qualify if their annual income is less than 200% of the poverty level or if they participate in another eligible assistance program. Log onto [www.affordableconnectivity.gov](http://www.affordableconnectivity.gov) to get started.

## Find out if you are Eligible

Check if you qualify for enrollment through an existing eligible program, or by annual household income

- Received a Federal Pell Grant during the current award year
- Meets the eligibility criteria for a participating provider's existing low-income internet program
- Participates in one of the following assistance programs:
  - Free and Reduced-Price School Lunch Program or School Breakfast Program, including at US Department of Agriculture (USDA) Community Eligibility Provision Schools
  - SNAP
  - Medicaid
  - Housing Choice Voucher (HCV) Program (Section 8 Vouchers)
  - Project-Based Rental Assistance (PBRA)/202/811
  - Public Housing
  - Supplemental Security Income (SSI)
  - WIC
  - Veterans Pension or Survivor Benefits
  - Lifeline
- Participates in one of the following assistance programs and lives on Qualifying Tribal Lands:
  - Bureau of Indian Affairs General Assistance
    - Tribal TANF
    - Food Distribution Program on Indian Reservations
    - Tribal Head Start (income based)
    - Affordable Housing Programs for American Indians, Alaska or Hawaii Natives
- Income Limits per Household, by Household Size

| Household Size                            | 1        | 2        | 3        | 4        | 5        | 6        | 7        | 8        |
|---|----------|----------|----------|----------|----------|----------|----------|----------|
| 48 Contiguous States, DC, and Territories | \$27,180 | \$36,620 | \$46,060 | \$55,500 | \$64,940 | \$74,380 | \$83,820 | \$93,260 |

## If Eligible, Proceed to the Application Steps

### What you will need to apply:

- An email address
- Some form of ID (Social Security numbers not required)
- Documentation that proves eligibility
- Patience. The application will take 10-15 minutes to complete if you have all documents ready before you begin. It may take longer if need to locate documents.

### What you may need to apply:

- Proof of your participation in an eligible assistance program
- Proof of income
- Access to a scanner, or ability to save and upload PDFs



### TIP:

Have you heard of the Lifeline program? The ACP offers a larger discount than Lifeline. If you are already enrolled in Lifeline, you do not have to reapply for the ACP. You may skip to Step 5 and contact your Internet Service Provider directly.

## Step 1: Sign up for a National Verifier account

- Enter the requested personal information
- You will need:
  - 1 form of identification, such as:
    - ◆ Social Security Number (last 4 digits only)
    - ◆ Tribal ID number
    - ◆ Government ID (driver's license, ITIN taxpayer ID, passport are a few examples)
  - An email address
- Create a username and password

## Step 2: Apply for Affordable Connectivity Program (ACP)

- Once logged in, scroll down and click the blue box that says, "Start ACP Application"
- You will need:
  - Documents that prove your eligibility
  - The ability to upload documents as PDFs
  - If your documents are not PDFs, you may need access to a camera or scanner

### Option 1: You already participate in an eligible program

- Click on the circle to the left of the eligible assistance program in which you or someone in your household is enrolled
- You will need to upload a document that proves your participation. This must include:
  - Your name
  - The name of the eligible assistance program
  - The government, Tribal entity, program administrator, school, school district, university, or college that issued the document
  - An issue date within the last 12 months
  - Find more specific details here:  
<https://www.usac.org/about/affordable-connectivity-program/applicatoin-and-eligibility-resources/how-to-prove-participation/>



### Option 2: You want to qualify through income

- Select "I am not in any of these programs but want to qualify through my income"
- You will need to upload a document that shows proof of income. Acceptable documents include:
  - The prior year's state, federal, or Tribal return
  - Current income statement from an employer or paycheck stub
  - Social Security statement of benefits
  - Unemployment or Workers' Compensation statement of benefits
  - Divorce decree, child support award, or other official document containing income information

- Find and click on your location on the map provided. Once you've selected your location, click "Next"
- Click the blue "Choose file" box to upload the necessary files from your computer per the instructions under "Give use your documents"
- Any image file, including ones taken on your phone camera, can be used
  - Text files like Microsoft Word documents must be converted to PDF format. To learn how to convert your Word document here: <https://www.howtogeek.com/352668/how-to-convert-a-microsoft-word-document-to-a-pdf/>
- Click the blue "Next" box



## Step 3: Certify Legal Agreement

- Read and certify each statement by typing your initials in every white "Initial" box
- Then, type your full legal name in the "Your Signature" box – this is equivalent to your written signature
- Click the blue "Submit" box

## Step 4: Contact your Internet or Phone Service Provider

- Once eligibility is approved by the FCC, residents then must apply through their Internet Service Provider
  - Different service providers may have different processes for applying
  - You may be able to enroll online or by phone with your service provider
- You will need:
  - Your account or subscription information

**NEED HELP?**

For help or questions pertaining to the ACP sign-up process or the status of your ACP application, contact [ACPSupport@usac.org](mailto:ACPSupport@usac.org) | **877-384-2575**.

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